

Art Union Privacy Policy

Access Industries for the Disabled Limited ABN 84 001 797 511 CFN No. 14342 (Access Industries) is committed to ensuring the privacy of the personal information you have provided to us. We believe that respect for your privacy forms part of the ongoing trust we wish to develop with you. The following statement sets out our general policy for the protection of your privacy.

Access Industries is committed to respecting the privacy of all personal and sensitive information handled and is bound by the 13 Australian Privacy Principles set out in the *Privacy Amendment (Enhancing Privacy Protection) Act 2012*, an amendment to the *Privacy Act 1988* (Commonwealth).

Access Industries will collect, use, protect or otherwise handle your personal information in accordance with relevant legislation. The personal information we may collect and use includes the following:

Your name, address, telephone number.

The date of your ticket purchases and the ticket numbers.

Your history of tickets purchases.

Any Art Union prizes you have won.

Any payment details including credit cards details.

The reason for holding personal information is as follows:

To send you correspondence in relation to the Art Union tickets you have purchased.

Internal accounting and administration.

To protect you and us from fraud.

To inform you of any future Art Unions which we may conduct.

You have the right to access the personal information we store on you. If you find that the information we hold is inaccurate or out-of-date then we will correct it. Before meeting your request we will need to verify your identity and we will process any requests within a reasonable time.

The results of each Art Union, showing the description of the prize, ticket number, the name of the ticket holder and town in which the ticket holder resides, will be published in the "Public Notices" section of specified newspapers as soon as possible after the draw.

If you believe your personal information has not been handled properly, then you can contact us directly. If you are not satisfied with our response, we will advise you of your options for further proceedings regarding your complaint.

If you wish to know more regarding the way we manage personal information then you can contact us at:

ACCESS INDUSTRIES FOR THE DISABLED LIMITED
PO BOX 415
SEVEN HILLS NSW 1730

Or you can call us on: 02 8664 8200 or 1800 222 377.

Security Safeguards

Multiple security measures have been put in place to protect your information including encryption protocols for both the transition and storage of data, limitations on access to your data, auditing facilities and firewalls and other electronic protection measures.

Your credit card details will be encrypted and stored temporarily in a protected database for transaction clearance purposes only. All credit card transactions are secured using 128 Bit Secure Socket Layer (SSL) Encryption. To protect your privacy, once your transaction has been cleared your credit card details will be deleted from our system. Your personal contact details are stored in a protected database for use by Access Industries only.

Access Industries will not sell, rent, trade or otherwise provide your contact details to any other organisation other than website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential in accordance with relevant privacy legislation. We may also release information when it is required in order to comply with any law.

If at any time you wish your contact details to be removed from our database please contact Access Industries via phone or email.