



ACCESS
INDUSTRIES



Quality

Access Industries is committed to satisfying the ongoing requirements of its customers by providing quality products and services through the continuous improvement of the company's processes, management systems and people.

Our quality management systems and procedures are continuously tested and audited by our customers.

At Access Industries, quality is the responsibility of all our employees, suppliers and partners, all of which is fundamental to our success

To discuss any aspect of our Commercial Laundry service please Contact Us.

Who We Are

We have been in operation for over 65 years. We are 100% Australian owned and managed.

ACCESS
INDUSTRIES



Supporting Lithgow

Access Industries Lithgow

Our Lithgow based operation has been providing commercial laundry services to the Greater Blue Mountains since 1978. Today we provide laundry and linen services to 4.5 to 6 star hotels, motels and resorts from the lower Blue Mountains, Katoomba, Lithgow and Wolgan Valley.

Typically, we offer our customers a Laundry Hire and Cleaning Service. During normal times we collect and deliver between Monday to Saturday with additional services during the busy Christmas, Easter, public holidays and school holiday periods. Transport is provided on a dock-to-dock basis.

Our bed sheeting, towelling and table linen are of exceptional quality. We also offer our customers environmentally friendly, organic and ethical products.

We recently relocated to a purpose built state of the art facility in Lithgow with modern and efficient laundry equipment. The design and the operation of our laundry procedures and services have been developed in accordance with AS/NZS 4146:2000, Laundry Practice standard.

We pride ourselves on our service and quality.



Our Aim

“To have all people with a disability fulfill their career expectations and enrich their lives.”

Our 3 Key Elements

At Access Industries “Customer Satisfaction” is paramount to the success of our organisation. We pride ourselves in meeting our customers’ requirements and attribute our success to the following 3 key elements - Quality, Service and Reliability,

Quality

- A culture of quality is shared between all team members, suppliers and partners.
- Our quality management systems ensure high standards with minimal non-conformances.
- We strive to ensure our service meet or exceed expectations.

Service

- We pride ourselves on our customer relationships based on good communication and timeliness in fulfilling customer requirements.
- We work with our customers to ensure our services their unique requirements.
- We can ‘hire’ products to customers or service their own.
- We ensure a quality service at competitive pricing.

Reliability

- Consistently provide quality services.
- Ensure all resources are in place to meet strict deadlines.
- Strive to at least maintain customer satisfaction.
- Maintain the ability to replicate high standards and due-date performance.